Entergy
1. Go to http://www.entergy-neworleans.com/
2. Click on “Start, Stop or Move Service”

3. If this is your first time living off-campus in New Orleans, follow step 3a. If you have previously have lived off-campus and already have an Entergy User ID, follow step 3b.
   a. Under “I don’t have a User ID,” select “Start new service”
b. Under “I have a User ID,” select “Move my service.”

4. Select “New User Registration”
5. Fill in the fields

![New User Registration Form](image)

6. Complete the rest of the registration process.
Sewerage and Water Board of New Orleans
You must apply in person. Use the checklist to gather the documents needed.

New Account Checklist
Residential Customers

New customers should apply in person and present:
   1) A Valid Picture I.D. (State I.D. Or License)
   2) Social Security Number.
   3) Proof of Occupancy. (Examples listed below)
      A) Damage Deposit Receipt.
      B) Lease.
      C) Act of Sale.
      D) Landlord’s Statement.

Note: Each water meter is assigned to a “customer of record,” the person responsible for the bill.

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