The following is a guide of campus resources to assist you as a Tulane University student or family member. If you are facing a problem, concern, or conflict and are not sure where to begin, please contact the Office of Student Resources and Support Services (SRSS). During business hours you can call (504) 314-2160, email srss@tulane.edu, or stop by the Lavin-Bernick Center (LBC) Suite G02.

**ACADEMIC SUPPORT SERVICES & STUDENT SUCCESS**

**Academic Advising Center** [https://tulane.edu/advising/](https://tulane.edu/advising/)
**Location & Phone:** 102 Richardson Building (504) 865-5798

Advising is a collaborative partnership that maximizes the individual potential of students by sharing information, tools, and resources that empower students to make informed decisions about creating appropriate academic and career plans to achieve their academic, career, and life goals. Some of the services offered by the Advising Center are course selection, academic planning, pre-professional planning, assistance changing major or school, and liaise with faculty advisors and academic departments.

**Career Center** [http://tulanee.edu/hiretulane/](http://tulanee.edu/hiretulane/)
**Location & Phone:** The Collins C. Diboll Complex (lower level) (504) 865-5107

The mission of the Tulane Career Center is to promote student success by providing exceptional services and resources designed to help students maximize their undergraduate experience and prepare them for future success. Some of the services offered by the Career Center are writing resumes and cover letters, choosing a major or career path, finding a job or internship, preparing for graduate school, and practicing and preparing for interviews.

**Center for Public Service** [http://tulane.edu/cps/](http://tulane.edu/cps/)
**Location & Phone:** The Collins C. Diboll Complex (lower level) (504) 865-5107

The Center for Public Service engages the Tulane and broader communities by facilitating mutually beneficial relationships and transformative teaching, learning, and research to address social challenges and foster responsible citizenship. Whether you are interested in finding opportunities to complete your public service graduation requirement, developing your leadership skills through service or getting involved in extracurricular service activities, the Center for Public Service staff is here to assist you. Through our various student programs and resources, we are here to support your personal service commitments and academic interests. **Location & Phone:** Alcee Fortier Hall (504) 862-8061
**Goldman Center for Student Accessibility** [http://accessibility.tulane.edu](http://accessibility.tulane.edu)

**Location & Phone:** Building #14, Science & Engineering Lab Complex, Suite 103. (504) 862-8433.

The Goldman Center for Accessibility is committed to ensuring a fully accessible, inclusive academic and co-curricular experience for all members of the Tulane community. Through an interactive process, student needs are assessed on a case-by-case basis and, when appropriate, reasonable accommodations are approved for registered students with permanent disabilities or temporary impairments.

**Tulane Academic Success Center**

**Success Coaching** [http://tulane.edu/advising/tasc/coaching/success-coaching.cfm](http://tulane.edu/advising/tasc/coaching/success-coaching.cfm)

**Location & Phone:** The Collins C. Diboll Complex (lower level) (504) 865-5103

Tulane Success Coaches are professional coaches, credentialed through the International Coach Federation, who support undergraduate students in their academic, personal and career success. Through regular one-on-one meetings, Success Coaches assist students in exploring their unique processing styles and ingrained habits/beliefs, as well as creating actionable steps to meet their goals. Coaches frequently partner with students on the following topics: Executive function concerns, Processing Styles, Neurodiversity, Time-management, Motivation, Test anxiety, Stress management, College Transition, Decision-making.

**Peer Learning Support** [http://tulane.edu/advising/tasc/coaching/success-coaching.cfm](http://tulane.edu/advising/tasc/coaching/success-coaching.cfm)

**Location & Phone:** The Collins C. Diboll Complex (lower level) (504) 865-5103

The goal of our Peer Learning Support program, delivered by Peer Educators, is to help students become more independent and strategic learners. Peer Educators are Tulane Undergraduate students who have excelled in their course work and provide free content tutoring, writing support and Supplemental Instruction. All of our Peer Educators receive 15+ hours of training that is grounded in modern learning theory and working with individual student needs.

**Newcomb College Institute** [http://tulane.edu/newcomb/](http://tulane.edu/newcomb/)

**Location & Phone:** 7025 Freret Street 888-327-0009

The legacy of women-focused undergraduate education continues at Tulane University through the Newcomb College Institute. Under the leadership of Executive Director Sally Kenney, NCI consistently provides vibrant, intellectually rigorous programming on women’s issues for the university community, while funding faculty and student research grants. Newcomb College Alumnae are invited to participate in their Alumnae Association through a variety of events and volunteer opportunities.
The Tulane University Bookstore offers a wide variety of books, gifts and apparel. Each location has textbooks, the latest offerings from Tulane authors, and other popular reading materials. They are also your source for Commencement regalia, invitations, and more.

**Campus Recreation** http://www.reilycenter.com

**Location & Phone:** Building 106 (504) 865-5242

Students have access to the Reily Center, which features an Olympic-size indoor pool and diving area, an outdoor social pool and sun deck, several gymnasiums, an indoor track, racquetball courts, a weight room, saunas, aerobics studios, pool tables and a refreshment bar.

**Card Services** https://tulane.edu/universityservices/splash-card/

**Uptown Location & Phone:** 107 Lavin-Bernick Center (504) 865-5629  **Downtown Location & Phone:** Room 802 Tidewater Building (504) 988-5237

The Tulane Splash Card is more than just your university ID. It is also your card for Splash Cash, Accounts Receivable, meal plan, building access, library card, and computer and printer access.

**Club Sports** http://www.reilycenter.com/?page_id=196

**Club Contacts directory:** http://www.reilycenter.com/index.php/clubsports/club-sports-directory/

Club sports provide a competitive, recreational and/or an instructional aspect to participants. Clubs are open to all Tulane students, and all clubs are co-ed unless otherwise specified. Each club sport is a student organization, receiving funding from the Undergraduate Student Government. The success and strength of each club is based upon the initiative set forth by the student leaders and total involvement of the members.

**Dining Services** http://www.diningservices.tulane.edu

**Location & Phone:** Lavin-Bernick Center Room 107 (504) 865-5629.

Tulane Dining Services caters to the “comfort foods” of a hugely diverse student population while incorporating New Orleans culinary traditions. Our resident dining room, Bruff Commons, is the heart of our commitment to sustainability, nutrition, and variety. Whether you’re dining at Bruff, eating at the medical school’s Food Court, or using reciprocal dining privileges at Loyola University, we have hours and meal plans that will work for you.
Fraternity and Sorority Programs [http://tulane.edu/studentaffairs/greek/index.cfm]

Location & Phone: Lavin-Bernick Center Suite G02 (504) 314-2160

The Office of Fraternity & Sorority Programs is responsible for every aspect of Greek Life: we advise the leaders of our chapters and governing councils; create educational, risk management, and leadership programming opportunities; act as liaisons to neighbors of the fraternity and sorority houses; and work with the inter/national headquarters of each organization to reduce risk, enhance programs, and ensure the advancement of fraternity and sorority life on the Tulane University campus.

Housing and Residence Life [https://tulane.edu/studentaffairs/housing/]

Location & Phone: 1st Floor Irby Hall (504) 865-5724

The Department of Housing and Residence Life challenges, supports and educates residents within our living and learning communities to become responsible, aware and engaged citizens. With a number of full time professionals who live within our halls, we serve as a Tulane resource to provide a unique living environment that emphasizes student development through education and learning, innovation and development, and service and support. Our halls offer single rooms, double rooms, and apartment style housing.

Intramural Sports [http://www.reilycenter.com/?page_id=137]

Location & Phone: Building 106 (504) 865-5242

Intramural (IM) Sports aim to provide a variety of team and individual activities in a recreational environment for Tulane University students. IM Sports is a great way to hang out with friends, meet new people and get a fun workout all at the same time. Form a team of your peers from your dorm, or other students you meet around campus. If you can’t find enough people to form a team, sign up as a Free Agent and we will assist in finding a team for you. We welcome our Tulane faculty and staff that are members of the Tulane Reily Student Recreation Center to participate.

Lavin-Bernick Center for University Life [https://tulane.edu/studentaffairs/lbc/]

Location & Phone: Lavin-Bernick Center for University Life, Building #29, (504) 865-5190

The Lavin-Bernick Center for University Life (LBC) provides a wide array of services and support to the University community including campus programming, student engagement, facilities and reservations, student media, and student organization management and advising. The LBC also features lounge and study spaces, meeting rooms, dining venues, the University bookstore, retail locations such as Technology Connection and FedEx, and the Student Organization Center.

Mail Services [https://tulane.edu/universityservices/mail/]

Uptown Location & Phone: 105 Bruff Commons (504) 865-5709 Downtown Location & Phone: Tidewater Building Rm. 802 (504) 988-5299

All departments, faculty, staff and residential students are served by Tulane University’s Mail
Services. The uptown and Health Sciences campuses have centrally located mail centers to coordinate and provide services specific to each campus. Resident students on the uptown campus are served by Tulane’s Mail Services Department located at Bruff Commons. Each resident student is assigned a unique 4-digit code to identify his or her mail and packages. Stamps are available for purchase from the stamp vending machine located in Bruff Commons and there is an outbound mailbox located close by. Outbound package shipping services are provided by the FedEx Office located in the LBC.

Office for Gender & Sexual Diversity https://tulane.edu/studentaffairs/intercultural/lgbtg/
Location & Phone: Lavin-Bernick Center Suite G04 (504) 865-5181

The mission of the Office for Gender and Sexual Diversity (OGSD) is to work with all members of Tulane University to foster a climate of respect, understanding and appreciation for diverse genders, sexualities, cultures, and histories; to encourage critical thinking about gender and sexuality; to provide support and leadership development for students who identify as lesbian, gay, bisexual, transgender, intersex, queer, questioning, asexual, allies, (LGBTIQA) and gender non-conforming (GNC); and, to ensure an open and affirming learning environment, free of homophobia, heterosexism, transphobia, sexism, and other forms of gender- and sex-based bias and discrimination. OGSD works closely with the Office of Multicultural Affairs (OMA) to provide educational, social, and cultural opportunities that address the ways in which gender and sexuality intersect with race, ethnicity, class, nationality, dis/ability, and religious identifications.

Office of International Students & Scholars http://global.tulane.edu/oiss/
Location & Phone: 6901 Willow Street (504) 865-5208

The mission of the Office of International Students and Scholars is to provide leadership in the internationalization of Tulane University by supporting the Tulane international community and facilitating cross-cultural interaction. By way of support, OISS offers quality programs and services and ensures compliance with federal immigration regulations. Our strong belief is that a vibrant international community enriches Tulane University and the New Orleans community and is an essential component to understanding our role within the Global community.

Office of Multicultural Affairs/The “O” http://tulane.edu/studentaffairs/intercultural/index.cfm
Location & Phone: Lavin-Bernick Center Suite G04 (504) 865-5181

At Tulane University, we understand that it is of vital importance that the greatest diversity of ideas, cultures, perspectives, and modes of inquiry be brought to bear on the issues and ideas of our day. As such, we seek to foster an academic community characterized by a multiplicity viewpoints, experiences, and cultures. To that end, the Office of Multicultural Affairs (OMA) and the Office for Gender and Sexual Diversity (OGSD), known together as THE O, serves as the hub of diverse cultural, social, and intellectual life at Tulane University. It is our mission to foster an open and vibrant learning environment that welcomes, respects, and appreciates the histories, traditions, and cultures of traditionally underrepresented student populations. We also address issues of bias, discrimination, and harassment—all of which negatively affect the health and well being of students and learning communities. THE O provides students of color, lesbian, gay, bi-sexual, transgender, intersex, queer, questioning,
and allied students with advocacy services, mentoring, personal support, and educational, cultural, and social programming that facilitate their adjustment to the University and ability to thrive thereafter.

**OrgSync** [https://orgsync.com/home/407](https://orgsync.com/home/407)

OrgSync is your way to connect to student organizations, learn about events happening on campus, and learn how to get involved at Tulane. Simply log-in with your Tulane credentials and you will be able to access the directory of student organizations, the campus events calendar, and more!

**Religious Life** [https://tulane.edu/studentaffairs/intercultural/religious-life/index.cfm](https://tulane.edu/studentaffairs/intercultural/religious-life/index.cfm)
**Location & Phone:** Lavin-Bernick Center Suite G04 (504) 865-5181

The religious centers and organizations at Tulane, and the Religious Life Staff exist to offer students the opportunity to continue life as a spiritual person while on campus through worship, community, service and more; to increase religious awareness and understanding on campus; and to offer religious counseling for students who request it.

**Student Employment** [https://tulane.edu/wfmo/student-employment/](https://tulane.edu/wfmo/student-employment/)
**Location & Phone:** 200 Broadway Suite 120 (504) 865-5280

The Student Employment Team is dedicated to assisting off-campus employers, on-campus employers, and students with meeting student employment needs. The Student Employment Team is responsible for facilitating the posting of jobs and placing students in on-campus and off-campus jobs.

**Student Programs** [http://tulane.edu/studentaffairs/studentprograms/](http://tulane.edu/studentaffairs/studentprograms/)
**Location & Phone:** Lavin-Bernick Center Suite G11 (504) 865-5141

The Office of Student Programs is dedicated to helping the more than 200 recognized student organizations at Tulane and their members with training, information and support. In addition, Student Programs plans and hosts many events for students throughout the year.

**Technology Connection** [http://tulane.edu/universityservices/tech-products/index.cfm](http://tulane.edu/universityservices/tech-products/index.cfm)
**Location & Phone:** Lavin-Bernick Center Suite 104 (504) 862-8059

Technology Connection is the Tulane University owned and operated store that assists students, faculty and staff with their personal and institutional hardware, software, and accessory needs. Our partnerships and collaboration with university schools, departments, and administration allow us to provide tailored technology solutions and services to help support your success at Tulane.

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**E - HEALTH AND HOTLINES**

**E-Health Resources** [http://tulane.edu/health/thewell/e-health/resources.cfm](http://tulane.edu/health/thewell/e-health/resources.cfm)
Online resources offered to Tulane students that support well-being. These are available to you 24/7, so no matter the time you can consult these resources.

**eCHECKUP TO GO** ([http://tulane.edu/health/thewell/alcohol-tobacco/index.cfm](http://tulane.edu/health/thewell/alcohol-tobacco/index.cfm))

eCHECKUP TO GO is a personalized, online program designed to provide feedback about alcohol and marijuana use and help students develop risk reduction strategies. To access the ALCOHOL program, [click here](http://tulane.edu/health/thewell/alcohol-tobacco/index.cfm). To access the Marijuana Program, [click here](http://tulane.edu/health/thewell/marijuana-program/index.cfm).

**Health Communication Newsletters** ([http://tulane.edu/health/thewell/e-health/newsletters.cfm](http://tulane.edu/health/thewell/e-health/newsletters.cfm)):

Visit the newsletters website to explore health focused newsletters designed especially for college students. You can view and/or print current and archived issues of StudentHealth101, the Stall Street Journal, and the Graduate and Professional Health Wave.

**Kognito** ([http://tulane.edu/health/thewell/e-health/kognito-trainings.cfm](http://tulane.edu/health/thewell/e-health/kognito-trainings.cfm)):

Kognito At-Risk offers an interactive training for students, staff, and faculty on useful skills to help create a safer Tulane community. Some college students face stressors that can impact their life and academic success. While some stress is expected, we need to be able to recognize when that stress turns to distress. The ability to notice signs of distress in another student, and then having a conversation about that distress and staying safe, is a very important skill to have. At Tulane, it is our shared responsibility to look out for and support one another.

**Mindfulness Online Training** [http://tulane.edu/health/thewell/e-health/mindfulness-recordings.cfm](http://tulane.edu/health/thewell/e-health/mindfulness-recordings.cfm)

Mindfulness practice offers us opportunities to stay in the present moment with openness, non-judgment, and curiosity. Mindfulness has been proven to enhance sense of well-being, increase concentration and focus, and improve our ability to manage anxiety and stress. To learn more about the mindfulness services and resources offered on campus, please explore the mindfulness page.

**National Suicide Prevention Lifeline** [http://www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

**Phone**: 1-800-273-TALK (8255)

The National Suicide Prevention Lifeline is a 24-hour, toll-free, confidential suicide prevention hotline available to anyone in suicidal crisis or emotional distress. By dialing 1-800-273-TALK (8255), the call is routed to the nearest crisis center. The Lifeline’s national network provides counseling and mental health referrals day and night.

When you call 800.656.HOPE (4673), you’ll be routed to a local RAINN affiliate organization based on the first six digits of your phone number. Cell phone callers have the option to enter the zip code of their current location to more accurately locate the nearest sexual assault service provider. This is a 24/7 hotline offering confidential, judgment-free support from a trained staff member, support finding a local health facility that is trained to care for survivors of sexual assault and offers forensic exams, someone to help you talk through what happened, local resources that can assist with your next steps toward healing and recovery, referrals for long term support, information about laws in your area, and basic information about medical concerns. 

**24/7 Confidential Hotline: 1-800-656-HOPE (4673)**

**Sexual Aggression Peer Hotline & Education – SAPHE**

[https://tulane.edu/studentaffairs/violence/saphe.cfm](https://tulane.edu/studentaffairs/violence/saphe.cfm)

**Location & Phone:** Lavin-Bernick Center Suite G02 24/7 Confidential Hotline (504) 654-9543

SAPHE is a student organization that operates a 24/7 confidential hotline. **The hotline is operated during the fall and spring semesters when classes are in session.** The purpose of the hotline is to provide support and information to members of the Tulane community regarding all issues that surround sexual aggression. Sexual aggression occurs in many forms including rape, sexual assault, stalking, dating or intimate partner violence, and sexual harassment. Call us at (504) 654-9543. In addition, SAPHE members are involved in various educational events and programs related to sexual aggression. If you are interested in learning more about our upcoming programs or how to become a member please e-mail tusaphe@gmail.com.

**The Line:**

**24/7 Confidential Hotline: (504) 264-6074**

Counseling and Psychological Services is always happy to help support any Tulane student when things are tough. Sometimes, though, you might want to talk to someone right away. This is where The Line comes in. Any time, day or night, 24/7, a trained professional at The Line will answer your phone call and give you the confidential support you need.

**Trevor Lifeline** [http://www.thetrevorproject.org](http://www.thetrevorproject.org)

**24/7 Confidential Hotline: 1- 866-488-7386**

The Trevor Project is the leading national organization providing crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer, and questioning (LGBTQ) young people ages 13-24.

**HEALTH AND WELLNESS**

**Brief Alcohol Screening & Intervention for College Students (BASICS)**

[http://tulane.edu/health/thewell/alcohol-tobacco/basics.cfm](http://tulane.edu/health/thewell/alcohol-tobacco/basics.cfm)

BASICS is an evidence-based program specifically designed for college students. It is a chance to discuss experiences with substances and set goals for future use. It is a non-judgmental discussion where the student is the expert and does most of the talking. It takes
place over the course of two 1-hour, one-on-one sessions with a health promotion specialist from the WELL at no cost to you for your first time. To make an appointment, email basics@tulane.edu.

**Counseling & Psychological Services (CAPS) [https://tulane.edu/health/caps/index.cfm](https://tulane.edu/health/caps/index.cfm)**

**Uptown Location & Phone:** Building 14, First Floor, Science & Engineering Lab (504) 314-2277
**Downtown Location & Phone:** 127 Elks Place, Room 261 (504) 314-2277

CAPS is committed to providing a safe, inclusive and affirming community of care for all students. Our interdisciplinary team fosters personal, emotional and academic well-being by offering comprehensive therapeutic services, outreach and prevention programs. During your initial consultation with a CAPS clinician, you will discuss your concerns and collaborate with the therapist on choosing solutions that may include: brief individual therapy at CAPS, a specialized group experience, a medication evaluation, assistance with finding community providers, and/or connections with other campus resources, as appropriate.

**Hospitals and Urgent Care**

An ambulance may be summoned for acute medical emergencies by dialing 911. State the condition of the person and the exact location. If you are in a residence hall, a staff person should be notified at once.
For emergencies, call or go to one of the following hospital emergency rooms, open 24 hours daily:

**Tulane University Hospital and Clinic:** 1415 Tulane Avenue, New Orleans, LA 70112 504-988-5800

**Ochsner:** 1514 Jefferson Highway, Jefferson, LA 70121 504-842-3000

**Ochsner Baptist:** 2700 Napoleon Avenue, New Orleans, LA 70115 504-899-9311

**Touro:** 1401 Foucher Street, New Orleans, LA 70115 504-897-7011

**In & Out Urgent Care:** 6225 S. Claiborne Avenue, New Orleans, LA 70125 504-666-9846

**MHM Urgent Care:** 4605 Magazine Street, New Orleans, LA 70115 504-891-7676

**New Orleans Urgent Care:** 900 Magazine Street, New Orleans, LA 70130 504-552-2433

**Massage Mondays and Thursdays**

**Location & Phone:** Reily Center Suite 115 (504) 314-7400

Every Monday and Thursday at the WELL, enjoy free 5 minute chair massages and a quiet space to take a break from your day. Snacks and mindfulness activities are available to help you pass the time.

**Nurse Advice & Health Information [http://tulane.edu/health/emergency/emergency.cfm](http://tulane.edu/health/emergency/emergency.cfm)**
Emergency, on-call nurse advice for after-hour’s acute issues.

**Student Health Center** [https://tulane.edu/health/shc/index.cfm](https://tulane.edu/health/shc/index.cfm)

**Uptown Location & Phone:** Building #92 (504) 865-5255  
**Downtown Location & Phone:** 127 Elk Place Room 261 (504) 988-6929

Student Health Centers located on both the Uptown and Downtown Campuses provide comprehensive medical care through Primary Care Clinics, including evaluation and treatment of acute and chronic medical illnesses. The Preventive Health Clinic includes women’s and men’s health, trans* health, nutrition, allergy shots and immunizations. The Student Health Center provides accessible, high quality medical care for students during their time at Tulane University. Students may schedule an appointment online through the Patient Portal and same-day appointments are typically available for an acute illness.

**Student Health Insurance** [http://www2.tulane.edu/health/quicklinks/insurance.cfm](http://www2.tulane.edu/health/quicklinks/insurance.cfm)

**Location & Phone:** Building #92 (504) 865-5256

All full-time Tulane University students are required to carry health insurance coverage equal to or greater than the University requirements. Health insurance coverage is separate from the mandatory Health and Wellness Fee. United Healthcare Student Resources (UHCSR) is the student health insurance plan sponsored by Tulane University.

**The Center for Wellness and Health Promotion – theWELL** [https://tulane.edu/health/thewell/](https://tulane.edu/health/thewell/)

**Location & Phone:** Reily Center Suite 115 (504) 314-7400

The Center for Wellness and Health Promotion (theWELL) is devoted to engaging the Tulane community in creating a healthier campus, building individual capacity for health, and reducing barriers to wellness. We embrace a positive, holistic, social justice-oriented definition of health, and provide research-informed programming that acknowledges that well-being, engaged learning, academic success, citizenship, and openness to diversity are inextricably connected.

**Wellness Wednesdays** [http://tulane.edu/health/thewell/get-involved/index.cfm](http://tulane.edu/health/thewell/get-involved/index.cfm)

Wellness Wednesday is a monthly health and wellness event sponsored by theWELL and our campus partners including Uptown Campus Dining in Pocket Park. Each month’s theme is a different health topic and features information, engaging activities, giveaways, and food! For more information visit wellness.tulane.edu.

**SAFETY AND SECURITY**

**One Wave** [http://tulane.edu/health/onewave/index.cfm](http://tulane.edu/health/onewave/index.cfm)
The One Wave initiative aims to mobilize and equip community members to increase their reactive and proactive bystander behavior to prevent violence. When members of our community experience violence in any form and feel unsafe our ability to be a unified community is compromised. Any one act of violence in a community can cause individuals to feel powerless. We each have the power to choose to make our Tulane campus one that embodies the best of community engagement. If we are to be responsible members of our larger communities and make meaningful change in the world we must first model that on our campus. As One Wave, we will exist in a community where violence is not tolerated and the expectation that everyone do their part to promote a community of care and concern.

Emergency Preparedness & Response  http://tulane.edu/emergency/preparedness/
Location & Phone: 1315 Broadway (504) 842-8266

The Office of Emergency Preparedness and Response is charged with the preparation, prevention and response to all-hazards events at Tulane University. Through comprehensive risk assessment, training, planning, mitigation and response, we ensure a safe, healthy and happy community.

Hazing Hotline  https://tulane.edu/studentaffairs/greek/hazing-prevention.cfm
24/7 Confidential Hotline: (504) 862-3111

If you think you or someone you know is being hazed, REPORT IT. We investigate all complaints. While often they turn out to be nothing, sometimes they are serious. We receive calls about possible hazing from students (both fraternity/sorority members and non-members), faculty and staff members, parents, and even students' friends at other universities. Regardless, we never reveal the source of our information – even if a fraternity or sorority is eventually sanctioned. Those reporting a concern should not fear that they or a student they know will suffer any consequences. You may call or email our staff to report a concern, or you may call the Tulane Hazing Hotline at 504-862-3111 to leave an anonymous message.

RAVE Guardian  http://tulane.edu/police/guardian.cfm

RAVE Guardian is a free and optional personal safety service that is available to Tulane students, faculty, and staff who have a Tulane.edu login. Once you register and create a user profile, you may request a virtual safety escort by simply dialing the number and inputting the amount of time you believe it will take for you to arrive at your destination. Upon your safe arrival, simply call RAVE Guardian and deactivate the timer. If you do not deactivate the timer before it expires, TUPD will be notified and we will follow up.

Report It!  https://reportit.leadsonline.com/

Report It lets you securely store serial numbers, item descriptions, pictures, and scans of receipts so that your items may be more easily identified in the event of theft or loss. Report It allows you to keep a secure, online record of valuable property, accessible from anywhere and all for free. Knowing what you own-the difference between recovering and not recovering lost or stolen items.
Safety Escorts [http://tulane.edu/police/uptown/escorts.cfm](http://tulane.edu/police/uptown/escorts.cfm)

Phone: (504) 865-5381

The Tulane Police Department offers Personal Escorts for on-campus to on-campus or on-campus to off-campus (locations must be within one mile of campus) locations. Tulane Police officers and Landmark Security officers will give escorts. Tulane affiliates can request a Safety Escort 24 hours a day, 7 days a week.

Tulane University Police Department – TUPD [http://tulane.edu/police/](http://tulane.edu/police/)

Uptown Emergency: (504) 865-5911 Uptown Non-Emergency (504) 865-5381 Downtown Emergency: (504) 988-5555 Downtown Non-Emergency: (504) 988-5531

The Tulane University Police Department is a full-service law enforcement agency that provides police services to the Uptown Campus, the Downtown Medical Center Campus and the National Primate Research Center located in Covington. We strive to adhere to the best practices including nationally recognized standards for the delivery of police services and are in the process of seeking accreditation by the Commission on Accreditation for Law Enforcement Agencies (CALEA).

**STUDENT SUPPORT SERVICES**

**Case Management & Victim Support Services**

[http://tulane.edu/studentaffairs/support/index.cfm](http://tulane.edu/studentaffairs/support/index.cfm)

Location & Phone: Lavin-Bernick Center Suite G02 (504) 314-2160 srss@tulane.edu

Case Management & Victim Support Services (CMVSS) is a single place to go for assistance for students in need of support and resources. CMVSS is committed to helping all Tulane students successfully navigate issues that may arise so they can have a successful Tulane experience. Case Management & Victim Support Services offers problem resolution services, case management services, victim support services, referral services, coordination and follow-up during and after a hospitalization and/or medical leave of absence, and crisis management and resolution.

**Community Providers:**

A list of behavioral health community providers can be obtained by emailing srss@tulane.edu, contacting the Counseling & Psychological Services Care Coordinator at (504) 314-2277, or visiting [http://tulane.edu/studentaffairs/support/cmvss/index.cfm](http://tulane.edu/studentaffairs/support/cmvss/index.cfm). For referral to primary care and other specialists in the community, you may contact the Student Health Center at (504) 865-5255.

**Concern Report** [http://tulane.edu/concerns](http://tulane.edu/concerns)

To report a concern or incident or connect a student with supports, you may submit a report at the link listed above. This submission system is designed to solicit the concerns of members of the Tulane Community, and all reports will be appropriately addressed. It is not designed
to address imminent emergencies. If you have an emergency to report, please call Tulane University Police at (504) 865-5911 (Uptown), or (504) 988-5555 (Downtown).

Financial Aid [https://tulane.edu/financialaid/](https://tulane.edu/financialaid/)
Uptown Location & Phone: Building 14, Science & Engineering Lab (504) 865-5723 Health Sciences Location & Phone: Tidewater Building Suite 1213 (504) 988-6135 Law Student Location & Phone: Weinmann Hall Suite 203 (504) 865-5931

Staff at Financial Aid works closely with new, returning, or prospective Tulane students to understand how financial aid works and help students secure the resources necessary to make education affordable.

Disability Support Services – See Goldman Center for Accessibility

Office of Institutional Equity [https://tulane.edu/equity/index.cfm](https://tulane.edu/equity/index.cfm)
Location & Phone: 200 Broadway Street Suite 105-A (504) 862-8083

The Office of Institutional Equity is responsible for issues pertaining to the University’s Affirmative Action Plan, the Americans with Disabilities Act Coordination, Community Outreach, Complaints and Grievances, Diversity and Inclusivity, Educational Opportunities, Building Conversations and Skills Building to offered educational seminars and workshops.

Office of Student Conduct [https://tulane.edu/studentaffairs/conduct/index.cfm](https://tulane.edu/studentaffairs/conduct/index.cfm)
Location & Phone: Lavin-Bernick Center Suite G02 (504) 314-2160 conduct@tulane.edu

The Office of Student Conduct administers the Code of Student Conduct, which outlines the behavioral expectations of all Tulane Students. The Code applies not only to undergraduate students, but graduate and professional, part-time, international, and non-traditional students. The goal of the Student Conduct system is to educate students about appropriate behavior and decision-making and foster a safe and healthy community in which academic success can occur. If you potentially violate the Code of Student Conduct, you will be notified via email and asked to meet with a Conduct officer in person to review your rights, discuss the charges, explain your version of events, and reach a resolution with the university.

Title IX Coordinator [https://titleix.tulane.edu](https://titleix.tulane.edu)
Location & Phone: Lavin-Bernick Center Suite G02 (504) 314-2160

The Title IX Coordinator ensures that every person at Tulane is aware of the legal rights Title IX affords, that no person shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance. Our Title IX Coordinator, Meredith Smith, monitors the University’s compliance with Title IX and Tulane’s efforts to prevent, eliminate, and remedy incidents of sexual violence. You can report incidents directly to her by using the online reporting form tulane.edu/concerns or by phone at 504-314-2160.
Tulane University Legal Assistance Program – TULAP  http://www.law.tulane.edu/tulap/

Location & Phone: 111 Butler Hall (504) 865-5515

TULAP is a legal services program funded by the Tulane University Associated Student Body. We provide free legal advice and low-cost representation to current Tulane University students, staff, and faculty. TULAP also provides free notarial services and information regarding legal rights. Because we are funded by the University, we are only able to provide representation to current students, staff, and faculty, and cannot represent one member of the Tulane community against another, as that would present a conflict of interest. Please note that TULAP’s services are available ONLY to current Tulane students, faculty, and staff.

TRANSPORTATION AND PARKING

Airport Shuttle https://tulane.edu/universityservices/transportation/airport-shuttle.cfm

Airport Shuttle is a convenient and economical way to get to and from the Louis Armstrong New Orleans International Airport. On Tulane’s uptown campus, their permanent pick-up and drop-off location is on the corner of Willow Street and Janet Yulman Way near PJ’S Willow Café. Online reservations must be made at least 24 hours prior to your departure flight time. To make a change to an existing reservation or for Wheelchair Accessible Service, please call (866) 596-2699.

Car Rentals https://tulane.edu/universityservices/transportation/car-rentals.cfm

Tulane University partners with Enterprise Rent-A-Car to provide discounted rates on business and personal car rentals for faculty, staff, students, parents and visitors. Tulane University partners with National Car Rentals to provide discounted rates on institutional car rentals only.

Car Share http://tulane.edu/universityservices/transportation/carshare.cfm

Location: Diboll Parking Complex- four cars located on the 5th floor. Medical School Parking Garage- one car located on the 2nd floor. Freret Street Parking Garage- two cars.

Tulane University and Loyola University have partnered to bring the Enterprise CarShare to our campuses. Enterprise CarShare provides a totally automated, membership-based and environmentally friendly transportation solution, whether it is for an hour, a day, a weekend or longer. Convenient and cost-effective, CarShare vehicles are easily accessible round-the-clock. Fees: One-Time Application Fee: $1 Annual Membership Fee: $35, First year waived! Rates (fuel included): $5 / hour, $60 / day Overnight Rate (6pm - 8am) $30 First 200 miles per rental are free; additional miles are $0.20/mile.

Shuttles & Transportation https://tulane.edu/universityservices/transportation/

Location & Phone: 160-A Diboll Parking Complex (504) 314-7433
The Tulane University Shuttles and Transportation system helps you travel safely and easily to, from, and around our campuses. Providing over 260,000 rides annually to the Tulane and Loyola University communities, we offer commuter connections to employees (faculty and staff) and students between the uptown, health sciences, Elmwood and University Square campuses, the Papillon Apartments, and shopping and entertainment venues in and around the greater New Orleans area. The Gold Zone, an on-demand, point-to-point van service, is available 7 nights a week. The Uptown Loop is a fixed route shuttle that services various neighborhood establishments in the university area.

If you find something that is incorrect or out of date, or think there is something missing from the guide, please let us know by sending an email to srss@tulane.edu. Thanks in advance for your contributions!